



ISSUE
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TECHNICAL BULLETIN

ALTERNATOR CLUTCH PULLEYS

The following criteria must be checked to validate a potential warranty claim.

Please check the old clutch pulley on the alternator that has been taken off the vehicle for the following:-

- The pulley is seized, i.e. moves in both directions with the rotor.
- Not turning freely, i.e. the pulley should move in one direction smoothly without the rotor turning.
- Pulley is completely missing and possible shaft damage.
- The belt tension should be checked and if necessary replace the belt before fitting the new alternator.
- If this is not done the alternator's life expectancy is likely to be reduced.

As a further point it is becoming more regular that units are being returned back as warranties with pulleys removed from the unit.

At Eurolec we endeavour to supply 100% of alternators with fan/pulley or clutch pulley fitted. Can you please instruct all are vigilant in the matter and look out for tell tale signs, i.e. locking fluids on the shaft. Failure to do so may result in the warranty claim being rejected.

FOR EUROLEC'S FULL WARRANTY POLICY,
PLEASE VISIT EUROLEC'S WEBSITE.

www.eurolec-components.co.uk



COMMON REASONS FOR REJECTED WARRANTY

- INGRESS OF WATER, STEEL DUST, OIL, ETC.
- DAMAGED OR BROKEN TERMINALS WHILE FITTING.
- ACCIDENTAL DAMAGE & BROKEN FIXING BRACKETS.
- DAMAGED PINION TEETH.
- "BURNT OUT" UNITS.
- DAMAGE, WEAR & TEAR, DUE TO EXCESSIVE USE.

UNIT HAS BEEN:-

- STRIPPED!
- PART STRIPPED!
- ABUSED!
- MODIFIED!
- TAMPERED WITH!

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